

FAQs

NEOS Library Resources FAQs

General Questions

Is there a charge to join? ▼

Some NEOS libraries do charge for this access (\$10-\$25), so please check with the specific library of interest in advance.

How do I sign up? ▼

Just visit one of the NEOS member libraries (neoslibraries.ca/member-libraries/) with your EPL card and additional identification.

What materials can I access through NEOS Libraries? ▼

You can access resources from college and university libraries, government libraries and even hospital libraries! Here's a complete list of NEOS members:

College and University Libraries

- [Burman University](#)
- [Concordia University of Edmonton](#)
- [Grande Prairie Regional College](#)
- [MacEwan University](#)
- [Keyano College](#)
- [King's University College](#)
- [Lakeland College](#)
- [Newman Theological College](#)
- [Norquest College](#)
- [Northern Lakes College](#)
- [Olds College](#)
- [Red Deer College](#)
- [University of Alberta](#)
- [Vanguard College](#)

Government Libraries

- [Alberta Government Library](#)
- [Alberta Innovates - Technology Futures](#)

Hospital Libraries

- [Alberta Health Services](#)
- [Covenant Health](#)

Please visit the **[NEOS Library Consortium Catalogue](#)** to learn more about the material available from the above libraries.

Where should NEOS items be returned? ▼

You can return your NEOS materials to any NEOS affiliated library. You can find the list of libraries here: neoslibraries.ca/member-libraries/.

Are there overdue fees? ▼

Yes. Overdue fees are \$1.00 a day per item.

What are the loan periods for NEOS library materials? ▼

The loan period is two weeks with four renewals as long as no one else has put a hold on the item, with a limit of 30 items on loan at a time.
